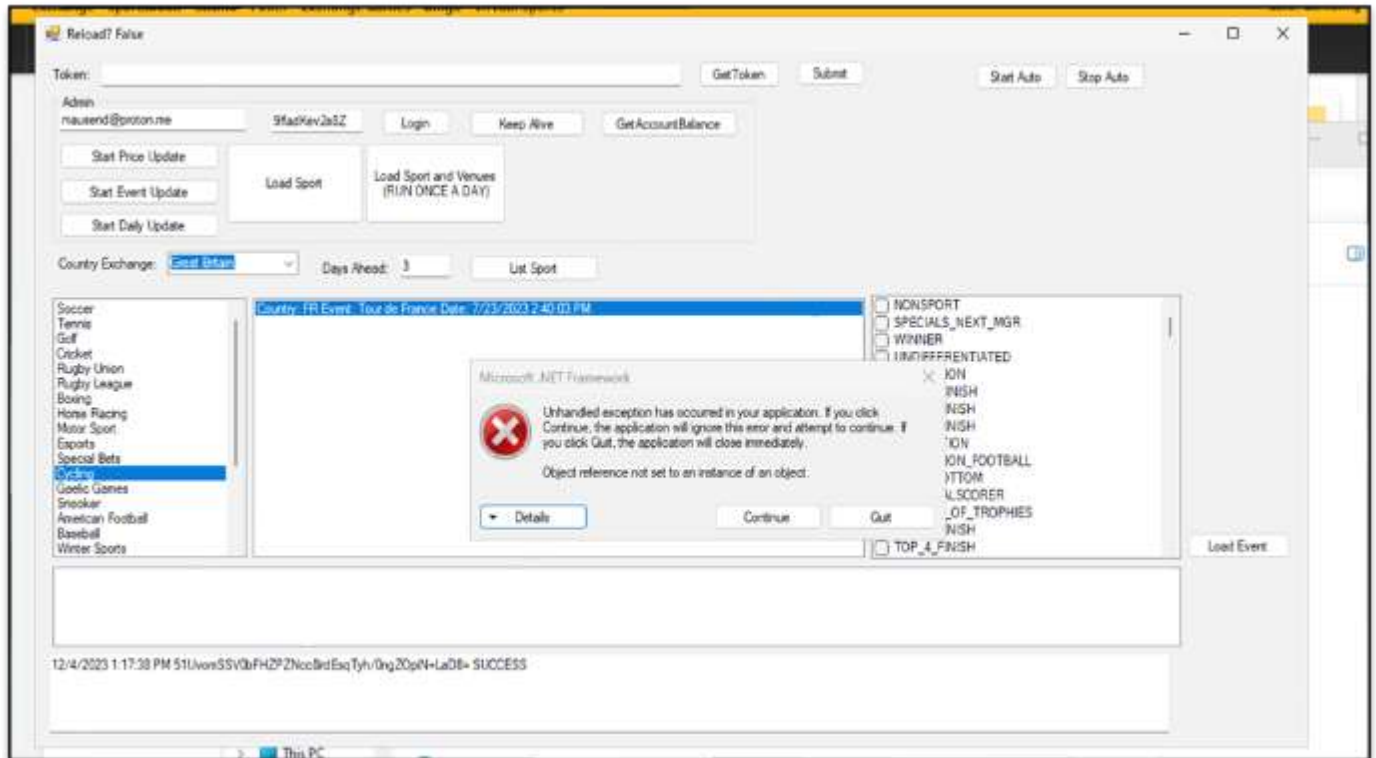


SUPPORT TROUBLESHOOT & SOLUTIONS – BETFAIR ISSUES

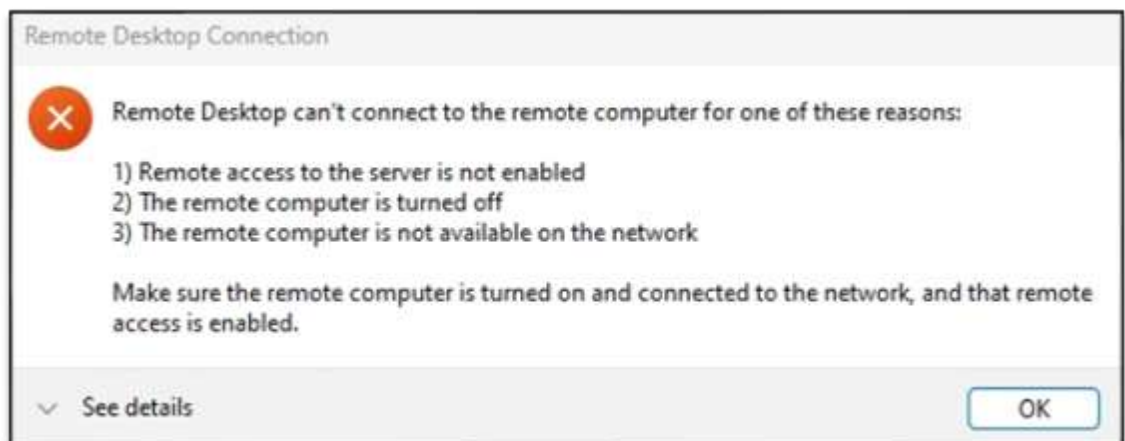
BETFAIR feed on Remote Desktop Connection (RDC)

Query 1: Betfair feed not updating



Solution: Click quit on the application then click on login.

Query 2: Can't connect to RDC



Solution: Check that you have entered the correct details. If correct details have been loaded, then post to @Herman or IT Team on urgent queries and provide them with your IP address. They will relink your Ip address again.